Airport roadway changes aimed at making passenger pick-up easier

Portland International Airport is making some changes today to help alleviate roadway congestion and make the terminal roadway operations more efficient for all modes of transportation—particularly during busy evening hours.

Picking up someone soon? Shutting to your rental car or hotel? Planning to catch a Lyft home from PDX? Know this:

1) Most of the columns curbside will be wrapped with new, noticeable pick-up locator numbers making it easier for travelers to connect with friends and family picking them up on the lower roadway.

2) Hotel and rental car courtesy shuttles have moved a bit closer to the terminal building and now pick up customers on Island 1 on the lower roadway.

3) App-based rideshare companies—better known as Uber, Lyft and Wingz—now have additional space on the roadway to accommodate this growing mode of transportation. Travelers will now meet their ride on Island 2 on the lower roadway.

In addition, before the holiday travel season, the airport will install enhanced signage near the economy shuttle bus operations on the lower roadway that details both the color of the parking lot and the associated shelter letters—Economy Red Lot Shelters A-L and Economy Blue Lot Shelters M-Z—as travelers tend to remember the letter closest to their car more so than the named color of the parking lot.

There are no changes to the pick-up locations for taxis, reserved vehicles or scheduled service vehicles.
A view of the new column wraps. (Photo courtesy of the Port of Portland)
A map outlining the new pick up locations. This information has also been updated on flypdx.com.