# Port of Portland Citizen Noise Advisory Committee February 12, 2009 Meeting Summary

<b>CNAC Members in</b>	Attendance (Alpha Order by First Name)	
Anne Holbert	Clark County	
Beverly Bruender	Portland At-large	$\overline{\boxtimes}$
Dave Benfield	Clackamas County	$\overline{\boxtimes}$
Dick Goldie	Fairview/Troutdale/Wood Village	
Gary Thornton	City of Vancouver	$\overline{\boxtimes}$
Joe Smith	Multnomah County	$\overline{\boxtimes}$
Kelly Sweeney	City of Portland	$\overline{\boxtimes}$
Maryhelen Kincaid	City of Portland	
Mike Yee	City of Vancouver	$\boxtimes$
Paul Speer	City of Vancouver	
Steve Kerman	Washington County	$\boxtimes$
Vicki Thompson	City of Gresham	$\boxtimes$
Noise Managemen	t Staff in Attendance (Alpha Order by First Name)	
Chris Blair	Noise Management Department	$\boxtimes$
Debbie Bishop	Long Range Planning and Noise Department	
Erica Muse	Noise Management Department	$\boxtimes$
Gregg Maxwell	Noise Management Department	$\boxtimes$
Jason Schwartz	Noise Management Department	$\boxtimes$
Jerry Gerspach	Noise Management Department	$\boxtimes$

Dennis Sandstrom Community Affairs

THE FOLLOWING IS A SUMMARY OF THE FEBRUARY 12, 2009 CNAC MEETING

THE MEETING BEGAN AT 6:00 PM AND ENDED AT 8:05 PM.

START OF MEETING, REVIEW AND APPROVAL OF JANUARY MEETING SUMMARY - MARYHELEN KINCAID

One edit and one policy change request were made regarding the January 2009 meeting summary, as follows:

Line 24; fifth word reads "manger." It should read "manager." Additionally, chair Maryhelen Kincaid requested the meeting summary reflect what—if any—edits are made to the previous month's summary. A motion was made to accept the meeting summary with these edits. Motion was seconded and passed.

## U.S. GOVERNMENT ACCOUNTABILITY OFFICE (GAO) VISIT AND COMMUNITY OUTREACH - JASON SCHWARTZ

Jason introduced two guests from the Government Accountability Office; Heather May (Analyst) and Dr. Rosa Leung, Ph.D. (Analyst). Ms. May and Dr. Leung attended to interview CNAC members as part of nationwide research project on airports' response to community concerns. Portland is one of several airports included in the study. Questions for CNAC included asking how well the Port responds to questions and concerns of both the committee and the community at large. The following represents a sample of the comments/responses made by CNAC members. Please note these comments are from CNAC members only – Port staff did not contribute. Also, each speaker may not be individually identified.

Maryhelen Kincaid opened by addressing the Noise Department website. She said it is always kept current with Noise "Alerts" and future events that members may be interested in attending, additionally; posted information is extremely helpful to both the committee and the community.

 Another member said that the Port's new WebTrak program is an extremely useful tool for the community because it enables them to understand the location of the flights they are curious about and provides detailed information such as type of aircraft, altitude and other useful information.

Both Vicki Thompson and Beverly Bruender mentioned that Noise Department staff members, and CNAC members, have begun to attend neighborhood meetings in an effort to answer questions, keep the public informed and discuss noise events that impact neighboring communities. They stated this keeps the lines of communication open between the Port and the citizens who are impacted by the airport.

Communication and collaboration between the Port and committee members was mentioned several times. "This type of relationship has never existed between the Port and CNAC" stated one member. It was further stated that when the Port's Noise Management Department staff says they are going to do something, it gets done. Results of noise complaint investigations are provided to the individual who made the initial inquiry in a timely manner and include good, solid information which is explained to everyone who is interested. This information can then be shared with the member's jurisdiction at their next neighborhood meeting.

 Another example of open communication is when the Noise Management Department contact members regarding issues directly related to CNAC prior to taking the issue to Port management. Phone calls are made to each member by the Noise Department staff to obtain their input and this input is used in decision making whether by the Port or [local] FAA [air traffic control personnel]. The recent issue of the CDA Overhead approach is a good example of this collaborative process. In the end CNAC voted in support of a six month trial period of the CDA overhead. Had they voted against the overhead approach testing, it would not have been approved by the Port.

Other examples include education and training; the Noise Management staff, and/or guest speakers provide informative and educational presentations on a variety of topics of interest to CNAC; last year's reverse thrust study is a prime example. Neighbors close to the airport had concerns as to why the use of reverse thrust, when aircraft are landing, is so noisy. Research into the mechanics of the reverse thrust was done and a detailed presentation was made to the committee as well as those public members in attendance on this topic. Once the mechanics of the reverse thrust was explained, committee members had a greater understanding as well as detailed information they could take back to their neighborhoods.

The Port's North Runway Extension (NREX) project is another example of the communication between the Noise Department and CNAC. This project – scheduled to begin spring 2009 - has been presented and discussed with the committee a number of times since its inception. Jason brought the issue to CNAC in an effort to be transparent about what the project will entail and how it may affect the community. The Noise Department has kept CNAC informed about the process and listened to member concerns, as well as their recommendations, all of which were taken into serious consideration by the project team. In years past, this may not have been the case but the open communication has allowed this to happen and has been extremely helpful and appreciated. (The issue of good communication was reiterated a number of times throughout the discussion.)

Another example given related to public outreach were the community open house events hosted by the Port. Projects at the Portland Airport that may impact the community are often communicated to the public through neighborhood association meetings and open houses. Port employees come "armed with a lot of information so the community understands what is going to be happening at the airport and why." The Port answers questions; give demonstrations; provides information; and explains, in detail, anticipated project progression. "They care enough to do this in the evenings after working all day, both in Vancouver and in Portland. They go the extra mile for the community."

Working collaboratively with the Port of Portland, the City of Vancouver, the City of Portland, the FAA and CNAC, a policy was developed that is implemented once a year and is a direct benefit to area residents. The Vancouver symphony puts on an outdoor concert in Esther Short Park annually and the Mayor of Vancouver made a request to the Port that flights be diverted from flying over the park during the two-hour concert. The request was discussed with CNAC and a policy established based on CNAC's input. "All the "pieces" came together so the residents of Vancouver can enjoy their outdoor symphony without overhead flights overriding the sound of the music."

CNAC vice-chair Steve Kerman stated that even though this is a Citizens Noise "Advisory" Committee, the Port "shows enormous respect to the members by asking their opinions on a multitude of topics and they truly listen to what we have to say and what our opinions and

concerns are." They don't just go off and do what they want; they consult CNAC and collaborate on issues; decisions are reached that work for everyone.

CNAC members take the things they learn during the meetings back to their individual jurisdictions and share the knowledge. It isn't as if the Port comes in and educates the committee on something and then it ends there. The topic of discussion gets passed onto the neighborhoods from each CNAC member during their neighborhood meetings.

The visitors from the GAO stated that they had looked forward to coming to Portland because the Port of Portland has a reputation of great response to community concerns and a good working relationship with the Citizen Noise Advisory Committee. They indicated that it is known in the industry how the Port respects the community, works with CNAC, and is setting an example for the rest of the country.

#### **PUBLIC COMMENT PERIOD**

Fred Stoval (Portland resident) addressed the committee regarding a cargo feeder aircraft that woke him at 6:00 am the morning of the meeting. He said that on departure, the plane made an immediate turn to the south flying directly over his home. He said he got onto the WebTrak program and discovered the plane had turned too early which is not in accordance with the procedure developed during the cargo feeder study.

He further stated that planes arriving from the east are not flying the Mill Visual Approach; that they are instead turning left and flying directly over populated areas.

In both cases, if the planes had followed procedure, he would not have been disturbed and the area directly under where the early turns occurred would not have impacted neighbors.

Koto Kishida (Cully Neighborhood) spoke to the fact there were no Technical Advisory Group members (TAG) at the CNAC meeting, nor were they mentioned in meeting summaries posted on the Port website as being present at any meetings in at least the past year. She asked why there is no representation from the City of Portland, the City of Portland's Noise Office, and FAA, any environmental groups, any county representatives or neighborhood representatives. It was explained to her that people from each and every one of the groups she mentioned had, on numerous occasions, been invited to CNAC meetings. No one has accepted the invitations. It was further explained that CNAC has an open door policy and anyone is invited to attend a meeting at any time. Meeting dates and times are regularly posted on the Port website, and a press release is sent to local newspapers each month.

Ms. Kishida suggested the Port should send emails advising people of upcoming meetings. Staff advised her that that emails are sent to anyone who has signed up on the Port website for email notification alerts.

### NOISE MANAGEMENT UPDATES & FLY QUIET UPDATE - JASON SCHWARTZ

 Two project taskforces have been formed and will begin meeting; the Communications and Outreach taskforce and the Fly Quiet taskforce. The Communications and Outreach taskforce is made up of members Vicki Thompson, Beverly Bruender, Joe Smith and Kelly Sweeney. Their kick-off meeting is planned for later in March.

 Members Gary Thornton, Steve Kerman and Paul Speer volunteered for the Fly Quiet taskforce. The taskforce will be working with Port staff on the development of the PDX Fly Quiet program. Both committees will be meeting with Noise manager Jason Schwartz in the next several weeks to begin to plan goals and objectives for these important committees.

## NEIGHBORHOOD REPORTS, AIRPORT NOISE REPORT, NEXT MEETING'S AGENDA - MARYHELEN KINCAID

- Port staff will accompany Beverly Bruender at the Concordia Neighborhood Association meeting in March. Information about NREX, the CDA overhead approach and cargo feeder study update will be presented.
- The Airport Futures team attended a meeting at Maryhelen Kincaid's neighborhood association to discuss the progress of that project.
- Other community outreach events are being planned and will be scheduled in upcoming months.

Vicki Thompson suggested that a copy of neighborhood coalition maps for both Portland and Vancouver would be helpful in planning outreach events. The Noise Management Department will provide these at the March meeting. Gary Thornton suggested it would also be helpful to have a copy of a map that clearly identifies all of the DNL contour boundaries; that too will be provided at the March meeting.

#### **OPEN DISCUSSION - ALL MEMBERS**

Maryhelen spoke about the 2009 CNAC Annual Planning meeting. She felt, as did others on the committee, that it was a good planning session and now the work of follow-up on identified issues begins. The committee was especially grateful for the time and effort it took to arrange for a demonstration by the Oregon Air National Guard of the CDA Overhead Approach. "It was an "11<sup>th</sup> hour" request made to the Guard and after a series of phone calls to the FAA and ORANG; CNAC was able to witness firsthand the CDA Overhead Approach." Many of the members were surprised that other noise sources were significantly louder than the CDA overhead approach. All agreed it was an excellent opportunity for them to experience the noise levels firsthand.

There being no further business, a motion was made to adjourn the meeting. The motion was seconded and passed. Meeting adjourned at 8:05 pm.

Meeting summaries and information about CNAC and the Noise Management Department are available on the Port of Portland webpage at <a href="www.portofportland.com">www.portofportland.com</a>. Copies of materials referenced at the meeting or in the meeting summaries may be obtained by contacting the Noise Management Department at (503)460-4543 or (800) 547-8411 ext 4543.