

Bring Friends, Family to the PDX Job Fair

PDX feels like a small city, but really, we're one big family. Given that, why not invite your personal friends and family to join you in working at the airport?

Right now, there are more than 100 jobs available – check them out at **jobs.pdx.com**. Opportunities range from line cook to shuttle driver and baggage handler to security officer, at the more than 75 businesses under our roof.

And while applying through the web is convenient, nothing comes close to making an in-person impression. Companies ranging from ABM Aviation to TSA will be on hand at our PDX Job Fair on Monday, May 20 from 9 a.m. to 1 p.m. The event will take place in the St. Helens Conference Room on the mezzanine level, and employers will be looking to fill dozens of full-time, part-time and seasonal positions. Spread the word – we need more exceptional employees at America's Best Airport!





Customer Compliments



Prize Wheel Rolls Out May 27-30

Starting Monday, May 27, we're taking the Make the Connection prize wheel out for a spin. Look for it in various locations around the terminal and seize the opportunity to win some great prizes, including \$5 gift cards awarded daily. This time around, the focus is on PDXNext, with questions about current and future airport improvements, and tips on how to deliver great customer service in a time of change.

L I wanted to say how much I appreciate the rotating galleries at PDX. The displays bring a momentary sense of calm and spark a reset of perspective; I can't tell you how many times I've been snapped out of my work 'bubble' by catching a new installation. In a world of nonstop stress, these breaks are critically important to all of us, and I think it's great that PDX has this program.

On Our Walls: Art@PDX

From flora and fauna to family identity and more than 50 state flowers, here's a look at some of the art currently gracing the walls of our airport.

Kim Osgood Brings Flora and Fauna to Baggage Claim

As you ride the escalator up from north baggage claim, look for a masterful monotype from Portland artist Kim Osgood. Titled "Embracing Earth and Sky," this large-scale print celebrates the geography, flora and fauna of the Pacific Northwest. Monotype printmaking is a process of painting followed by rolling layers of ink onto plexiglass to create an



image, which is then run through a press to transfer the image to paper. It can only be printed once, creating a one-ofa-kind image.

Renée Zangara's State Flowers Bloom on Concourse B

Spring is already in full bloom at PDX with Portland artist Renée Zangara's new exhibition. Look for 52 contemporary oil paintings



that capture the official U.S. state flowers, bringing color to Concourse B. As Zangara says, "The floral array [is] a metaphor for wondrous diversity, in all its forms. The flowers – all of us – are one bountiful bunch of amazing beauty."

Samantha Wall Reconnects with Her Korean Cultural Past



"In the Wake," a 10-panel, site-specific installation on Concourse D by acclaimed Portland artist Samantha Wall, offers an exploration into family identity, cultural history and loss. Wall immigrated from Seoul, South Korea, to the United States as a child, and her images explore identity through the push and pull of cultural diaspora and human interconnectedness.



Coffee with a Cop Attracts Crowds

As part of ongoing outreach efforts, the Port Police held their second Coffee with a Cop event in early April, providing a safe space for community members to engage with officers on any topic. The nearly 100 employees and travelers who stopped by Portland Roasting Coffee in the morning and Dutch Bros. in the afternoon had questions about a wide variety of topics, including whether to report a lost driver's license to the police (Answer: Yes, to help mitigate being a victim of identity theft). Officers working the Dutch Bros. shift even helped baristas take orders on their iPads.

One woman asked Lieutenant Scott Creager for an "exciting story" – he shared that someone brought him two bottled waters as a thanks for a bottle he provided

a few weeks earlier after pushing their car out of an intersection when it stalled. The highlight for Captain Cory Chase was meeting a young kid with boots, a shirt and a hoodie adorned with the character Officer Chase from the kid's cartoon, PAW Patrol. After talking with the boy and giving him and his brother stickers and swag, the child's mom asked if she could take a photo with "the real Officer Chase."

As these stories prove, the key to Coffee with a Cop's success is that it opens the door for interactions outside of crisis situations that typically bring officers and the public together. See, like and share more photos from the event at **facebook.com/flypdx/photos**.



Restroom Upgrades Coming Soon

No one loves bathroom lighting, but we're on a mission to make it better. Starting in May, we'll kick off renovations with the restrooms on Concourse C near Portland Roasting. This is part of a year-long effort to upgrade several bathrooms at PDX with new lighting and flooring, more infant changing tables and new places to hang your bag. Watch for more restroom upgrades coming this fall and in early 2020.

Spring Cleanup

Thursday, May 9 – 8 a.m. to 3 p.m. South Loading Dock Under Concourse Connector

ACCEPTED: Any dry, non-hazardous items including electronics and appliances

NOT ACCEPTED: Hazardous materials, tires, batteries, lightbulbs and liquids

QUESTIONS: lesswaste@portofportland.com or 503-415-6679

Materials will be disassembled and recycled, or donated to local community organizations for reuse.

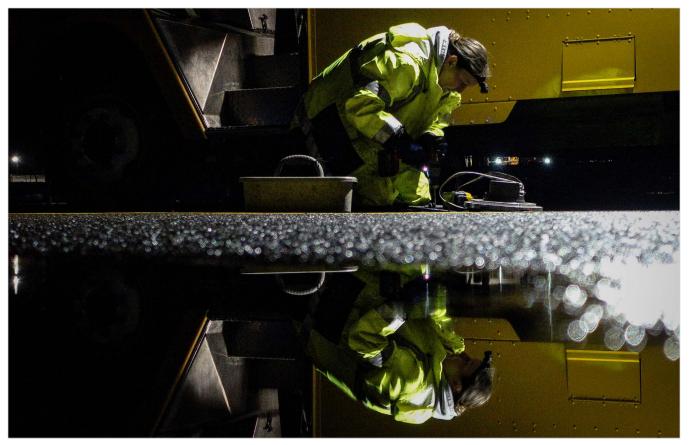
Red security badge or escort required.



Curious about PDXNext? Head to **pdxnext.com** for an overview of the improvements ahead.

Subscribe to PDXaminer online

Go to **bit.ly/pdxaminer**, fill out the simple registration form, select "News for Airport Employees" from the list of topics, and hit submit.



PDX electrician Elisa Campbell replaces a faulty in-pavement light fixture on Taxiway Kilo in the middle of the night. Airfield lighting repairs are performed in the wee hours due to the brief Iull in aircraft operations.

Unlocking the Facts Behind the PDX Rekeying Project

Over the next two years, our airport maintenance team will take on an epic project – changing every single lock at PDX. Here are six key facts you need to know:

- 1. Lock changes that impact airport tenants are currently underway and many badge holders have already received a notification to pick up new keys in the PDX Badging Office, open Monday through Friday from 8 a.m. to 4 p.m. If you have keys and haven't received an email, don't worry – you'll be contacted at a later date.
- 2. You may be issued fewer or more keys than you had in the past, but you'll maintain the same access.

- 3. Key holders will be required to carry both new and old keys until rekeying is complete. You'll be notified when the project is done and asked to return old keys at that time. Do not discard old keys!
- 4. Both new and old keys will fit into the new locks. Locks will be marked with a blue marker once the lock is changed to the new key.
- 5. New lock cylinders will be tight! You might have to insert your key several times to loosen up the cylinder. Please be patient and don't force it; the cylinders will loosen up with regular use.
- 6. Have questions? Contact Cameron.ONeill@portofportland.com or 503.460.4283.

Did You Know?

May is Oregon Wine Month, the perfect time for a reminder that PDX travelers can fly their cases of pinot noir, sauvignon blanc or zinfandel home for free on Alaska Airlines. For more information on this special Oregon Wine Board and Travel Oregon arrangement, visit **oregonwinesflyfree.org.**



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