



Portland International Airport (PDX) Backgrounder

July 2017

Portland International Airport is home to 17 domestic and international passenger airlines offering nonstop service to 63 domestic destinations and 12 international cities. PDX serves more than 18 million passengers annually. The airport averages some 490 scheduled arrivals and departures daily. International nonstop destinations from PDX include: Amsterdam, Netherlands; Tokyo, Japan; Vancouver, British Columbia; Calgary, Alberta; Toronto, Ontario; Frankfurt, Germany; Reykjavik, Iceland; and Guadalajara, San Jose del Cabo and Puerto Vallarta, Mexico. PDX is one of 16 U.S. metro areas with year-round nonstop service to both Europe and Asia, and is served by six all-cargo air carriers.

About the Port

The Port of Portland owns Portland International Airport, as well as two general aviation airports located in Hillsboro and Troutdale, Oregon. PDX is the 29th largest passenger airport and the 24th largest cargo airport in the United States. PDX's capture region serves a population of more than 3.8 million people in two states.

Economic Impact

A recent economic impact study shows that PDX generated more than 17,700 jobs, \$1,031 billion in income, and \$4.9 billion in business revenue.

Vital Stats (FY 2016):

Passengers: 18,836,929
(domestic and international)

Cargo: 247,574 short tons
(mail and air freight)

Operations: 228,846
(commercial, general aviation and military)

Ease of Access and Connectivity

A convenient public transportation light rail system connects the airport to the region. Travel time on Portland's TriMet MAX Red Line from the airport to downtown Portland is 38 minutes. A variety of parking options are available for long-term, short-term and economy needs, with a parking guidance system making it easier for travelers to find a parking space. Electric vehicle charging stations are also available in the short-term parking structure and economy parking lot. PDX has a secure bike storage area on the lower roadway with several bike racks and route maps. Rapid charger stations and high-voltage power towers are located throughout the terminal to help travelers to stay connected, and charge mobile phones, electronic devices and PCs.

Environmental Stewardship

PDX is a leader in wildlife hazard management, noise management, and waste reduction and recycling. A partnership with Portland State University's Community Environmental Services results in innovative, industry-leading waste minimization practices. Since the food waste composting program began in 2003, PDX passengers, tenants and employees have diverted more than 2,700 tons.

PDX restaurants partner with a local nonprofit, Urban Gleaners, to donate unsold, ready-to-eat food. Since 2015, they have provided 67,000 meals to the community. Liquid recycling stations at security checkpoints minimize liquid waste from the landfill. Water bottle refill fountains in the terminal reduce waste from disposable bottles.

The entire fleet of PDX parking lot shuttle buses runs on compressed natural gas. PDX has 63 electric vehicle chargers, the most of any airport in the country. Nearly 90 airport vehicles run on natural gas, or biodiesel B-20. A state-of-the-art system collects and treats deicing stormwater runoff to protect water quality.

Nationally Recognized

PDX was voted the best U.S. airport in the Travel + Leisure World's Best Awards reader each year from 2013 to 2017. J.D. Power also ranked PDX "Highest in Customer Satisfaction for Large Airports" in 2015. PDX's award-winning concessions program features the best of local, regional and national shops and restaurants. PDX's 67 shops and restaurants are open 365 days a year.

Customer Care

Ongoing customer service initiatives challenge airport employees to continue raising the bar in customer satisfaction. Celebrating nearly 25 years of service, a team of 140 in the PDX Volunteer Information Program assist customers daily at information booths; customer information talks with more than 11,000 monthly.

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