

Soccer City USA + America's Best Airport

As befitting Portland's status as Soccer City USA, PDX played host to two notable events last month – the welcome home celebration for our National Women's Soccer League Champions, the Portland Thorns, and an autograph signing event with Roy Miller and Lawrence Olum of the Portland Timbers. We're proud to show support for our hometown teams...RCTID and BAONPDX!



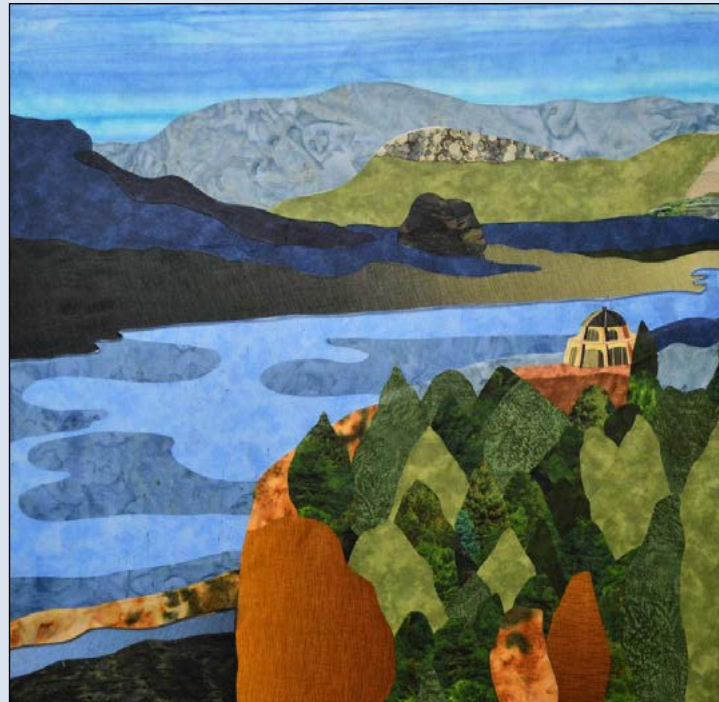
Customer Compliments

“I want to thank and congratulate whoever makes decisions about which vendors establish themselves at this amazing airport. Incredible food choices at regular restaurant prices, plus fun and high quality merchandise for window and gift shopping. Please continue to stand out!”

David S., Corvallis, Ore.

On Our Walls: Art @ PDX

PDX is the best museum that doesn't require an admission fee...especially as an employee. If you're out and about, look for these newly installed works throughout the terminal.



Concourse A Cases: Archetypal Journeys by Greta Latchford

This exhibition features 14 elegant mixed-media artworks based loosely on mythological stories and universal archetypes. Latchford uses innovative techniques to combine stained glass with textiles, choosing glass and fabric based on texture and tonality to give the work great depth and form.



Concourse Connector: Fish-Work by Corey Arnold

A photographer and commercial fisherman, Arnold documents the sea and the people who work on its waters. As he explains, "I followed my childhood dreams of being a professional fisherman and carried my camera along to document the absurd, the mysterious, and the beauty that surrounds a life at sea."



Concourse A: Imager by Laura Hughes

Hughes site-specific installations investigate light, form and space. This project incorporates mirrored surfaces and reflective materials that frame shifting light conditions and are activated by movement.



South Passenger Arrivals Waiting Area: Welcome to Portland Oregon by Amy Ruppel

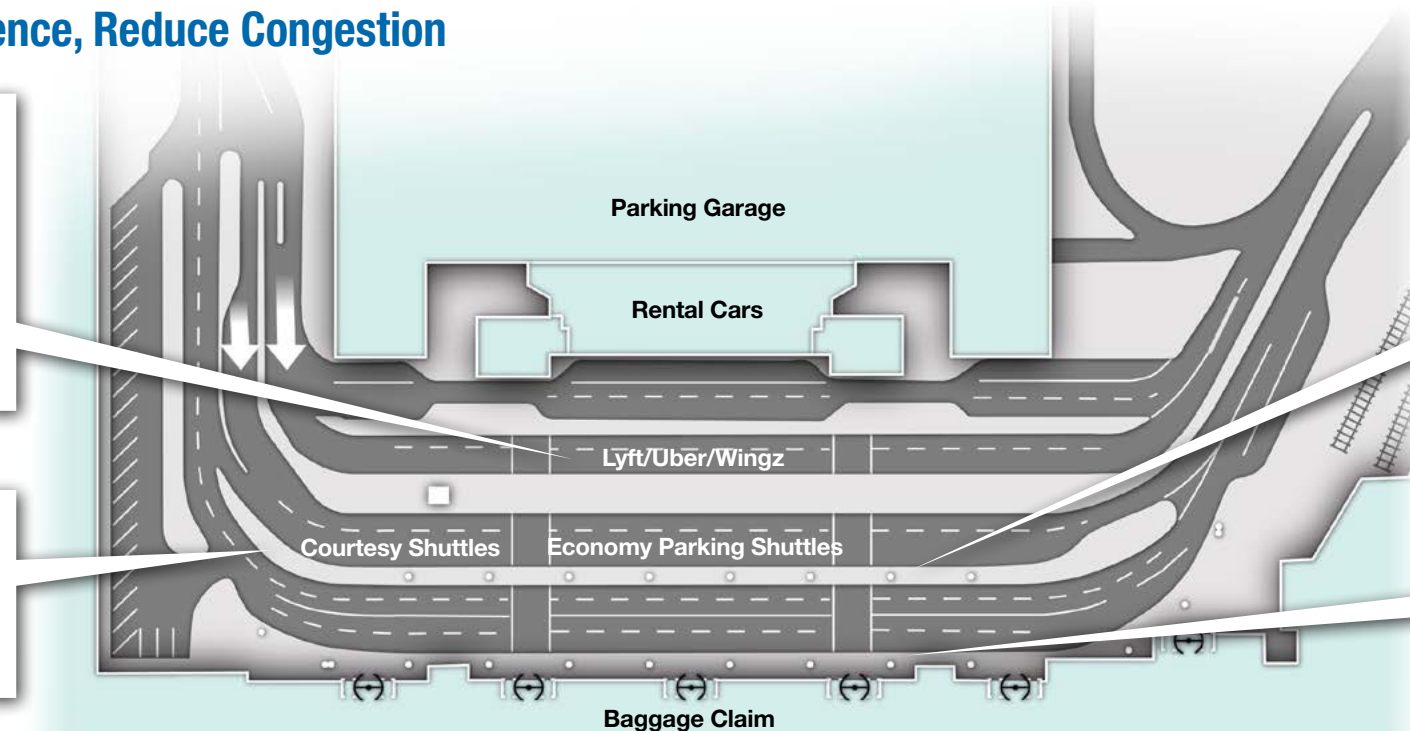
Ruppel's multicolored, large-scale mural features regional flora and fauna as well as landmarks enjoyed by locals and travelers alike. She includes this imagery in all of her work, and believes getting out into nature is important for our everyday health and well-being.

Roadway Changes Improve Traveler Experience, Reduce Congestion

You already know that the airport employee shuttle now picks up and drops off at the north end of the upper, outer roadway. But you might not know that was just the start of several changes aimed at helping alleviate roadway congestion and making more efficient roadway operations for all modes of transportation — particularly during the busy evening hours.

Starting now, travelers can pick up **app-based rideshare companies (Uber, Lyft, Wingz)** on Island 2 on the lower roadway. This change provides more space on the roadway to accommodate this growing mode of transportation.

Hotel and rental car courtesy shuttles have moved a bit closer to the terminal building and now pick up customers on Island 1 on the lower roadway.



Coming soon: New column wraps at the **Economy Bus locations** will indicate both the lot and the lot's associated shelters — Red A-L and Blue M-Z. Travelers tend to remember the shelter letter in their economy lot rather than the lot's color, so this will provide visual cues for both.



Most of the columns curbside will be wrapped with new, noticeable **pick-up locator numbers** — which roughly correspond to the bag carousel numbers inside — making it easier for travelers to connect with friends and family picking them up on the lower terminal roadway.





United Airlines employee Jack Reyes recently received the coveted HAWKS Award for his role in performing a badge challenge that prevented a situation from developing in the secured area. Jennifer Reynolds and the rest of our Aviation Security team are always on the lookout for those who stay alert and do the right thing – the next award winner could be you!

Did You Know?

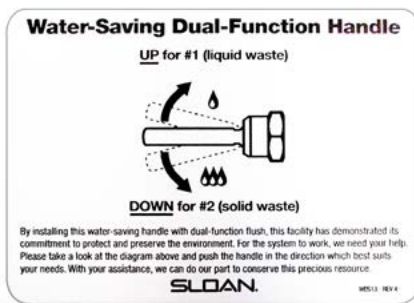
If you're looking for vegan options at PDX, we've got you covered! For some time now, our website has denoted restaurants with gluten-free choices, but we've just added a new icon that calls out locations with vegan menu items. See it for yourself at pdx.com/PDX/Restaurants.

PDX Honored for Emissions Reduction

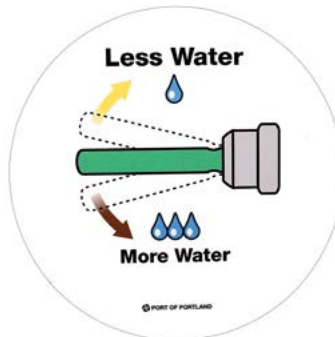
Airports Council International recently recognized PDX for again achieving Airport Carbon Accreditation – reducing emissions by making investments in heating and lighting efficiency technology, electric, hybrid or gas-powered vehicles, incentivizing public transportation, reducing corporate travel, and working with partners to encourage additional emissions reductions. Thanks to Chief Operating Officer Vince Granato for accepting our award!



Before



After



This simple signage change led to a major impact at PDX – use of the water-saving flush feature increased by 28 percent, saving thousands of gallons of water each day. Think of it this way: PDX has 400 toilets. If those toilets are flushed 200 times per day, that's 80,000 flushes. Assuming most users are flushing down instead of up, this behavior change could save about 2.9 million gallons of water each year.

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