XAMINER Nov. 2018

On Tots Tempts with Taters

The premise is simple: They put delicious stuff...on tots! The new family-owned, family-run On Tots food cart has landed at PDX, where you can pick up a pile of tater tots loaded with flavor combinations from savory to sweet to spicy. Both carnivores and vegetarians will delight, as there's a twist for every tastebud. Stop by and try this classic comfort food, available now in the Clocktower Plaza food court!



Customer Compliments

🕻 I arrived at 8 a.m. for an 11:43 a.m. international departure. I checked in and dropped off my luggage 10 minutes after arriving at the airport. I went through security and passport check in another 20 minutes. I took my time to shop and arrived at my gate at 9:30 am. I still have two hours to go before boarding. If every airport ran as smoothly as PDX, passengers would be much happier. \mathbf{J}

Muniqui M., Sendai, Japan



In partnership with Alaska Airlines and the Autism Society of Oregon, PDX hosted families for Sky's the Limit, a program to help those with autism adjust to flying. Participants experience a realistic "dress rehearsal" of airplane travel – they receive boarding passes, go through the TSA checkpoint and board a plane that even taxis on the runway.

PDX Again Recognized for Sustainability

Airports Council International has once again recognized PDX for achieving Airport Carbon Accreditation. Airports receiving this honor have reduced emissions by making investments in heating and lighting efficiency technology, electric, hybrid or gas-powered vehicles, incentivizing public transportation, reducing corporate travel and working with partners to encourage additional emissions reductions.



Transit Fair Coming on Nov. 15

Curious about 24-hour TriMet service to PDX? Wondering how to use the new Hop Fastpass? Find out answers to all your questions – and spin the prize wheel – at the PDX Transit Fair on Thursday, Nov. 15 from 10 a.m. to 2 p.m. in the South Bag Claim.

In addition to answering service and Fastpass questions, the onsite TriMet representative will help eligible PDX employees enroll in their new transit access program, which provides users with a \$28 monthly pass. The program is available to Oregon residents whose income falls below a certain threshold or are already enrolled in certain state assistance programs. C-Tran representatives will also be in attendance to discuss transit options from Washington and share information on their vanpool program.

As a reminder, we do offer a subsidized TriMet monthly pass program for concessionaires and airline service providers here at PDX – the Port of Portland pays half of the \$100 monthly cost. Managers can reach out to Carol DuVernois at 503-415-6293 for more information.

Celebrating Our VIPs

Last month, we celebrated more than 140 PDX VIPs and entertainers at the annual volunteer appreciation luncheon on board the Portland Spirit. While this is the 25th year of the program, it's only the ninth year of tracking this dedicated team's many contributions. In that time, they've volunteered nearly 201,400 hours - that adds up to 1,400 YEARS of service! See more photos from the event at bit.ly/PDXVIP2018.





Did You Know?

More than 429,000 Condé Nast Traveler readers submitted ratings and comments about their recent travel experiences at airports worldwide. And, once again, PDX has landed near the top of the list for the 2018 Readers' Choice Awards, holding steady at No. 2.

During summer 2019, Delta will offer expanded daily service between London-Heathrow and PDX, up from three to four times weekly.

Subscribe to PDXaminer online

Go to **bit.ly/pdxaminer**, fill out the simple registration form, selecting "News for Airport Employees" from the list of topics, and hit submit.



Last month, our Port Police team held their first "Coffee with a Cop" at Portland Roasting Coffee – a chance for both employees and travelers to stop by, meet our officers and enjoy a cup of coffee...their treat! Coffee with a Cop is a nationally recognized initiative where police officers and community members can interact in a neutral and relaxed atmosphere to allow for real conversations about issues that matter. Look for the next event in January!

On Our Walls: Art @ PDX

Artist Ruth Lantz explores the intersection between painting and digital language with her innovative exhibition Technotope, now on view at both ends of the Concourse Connector through March 2019. Lantz manipulates landscape images to show how technology has altered the way we understand, mediate or degrade our visual environments.

Using concepts from pop culture and incorporating imagery from family photos, Jeremy Okai Davis explores the diverse elements and ideas that shaped this local artist into the person he is today. His exhibition,

More Education, also attempts to address



Jeremy Okai Davis

the current climate in the U.S. for people of color. When viewing, note the angled structure, an attempt to bring the observer closer to the paintings to create a new and unexpected visual experience. His work can be seen on Concourse A through April 2019.

Learn more about exhibitions seen at the airport on our PDX Art Blog: **pdxart.portofportland.online**

#PDXPeople: Donna Prigmore Leads as Oregon Air National Guard's First Woman Brigadier General

PDX is an extraordinary place, so it should come as no surprise that we have extraordinary people. Get to know Donna Prigmore, PDX's senior manager of passenger terminal experience, and the first woman Brigadier General in the Oregon Air National Guard.

What made you decide to pursue military service?

I was raised in the small town of Saco, Maine. My parents didn't have enough money to send me to college for four years, so I joined the Air Force

as a means of paying for it. It took me eight years to complete my undergraduate at Arizona State University and MBA at Oklahoma State University because I had to work full-time while taking evening classes for most of my academic journey.

What are your duties as brigadier general?

I assist the adjutant general, Maj. Gen. Mike Stencel, who commands approximately 6200 soldiers and airmen in the Oregon Army and Air National Guard. My duties include strategic planning, public speaking at community events, and command and control during natural disasters. I also assist the commander of the Oregon Air National Guard, Brig. Gen. Kriesel, with the management of F-15 flying units in Portland and Klamath Falls.

What is your role at PDX?

I manage terminal operations and customer relations – everything from the baggage handling system to janitorial services, and art and entertainment to the customer call center team.



I also help supervise the airport operations specialists who ensure safe and efficient operations in the terminal and on the airfield.

What challenges and opportunities have you experienced as a woman in the military?

I don't believe I've faced more challenges than anyone else in the military. I have never been one to focus on gender; my focus has been on grit and hard work. I tried to go above and beyond what was expected, especially in a male-dominated environment where I felt I had to prove myself.

What are your future aspirations with the military?

I have three years of military service left and I want them to be impactful. As a brigadier general, I can help provide the critical resources that our hardworking airmen deserve. I also hope to be a mentor to other women in the military – I tell them that if I can become a brigadier general, they can too. I encourage them to set goals, find a mentor, muster all the grit they can, work hard, have integrity, and never give up.

Upcoming Events: Fall Cleanup (Nov. 8), Prize Wheel (Nov. 13-16)

PDXAMINER

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