



## PDX Concessionaires Lead Fight Against Food Waste



*PDX Waste Minimization Team member Grace Stainback and Casey Mills of Mo's Chowder show off Mo's "upcycled" cod jerky, a creative idea for reducing food waste.*

At PDX, food and beverage concessions deliver more than just outstanding meals – they're also serving up an exceptional commitment to reducing food waste and reflecting the environmental values of our community. Together, they divert more than 60 percent of their waste, topping airlines and administrative offices for the best diversion rate in the entire airport.

But concessionaires weren't content to rest on their laurels. Instead, they teamed up with the Port of Portland Waste Minimization Team on a study exploring the causes of food waste. The team implemented a survey and conducted interviews and focus groups, revealing insights and solutions that could be applied across the country.

### 7 Waste Reduction Tips From the Top Team

During research, one concessionaire emerged as the leader in the food waste fight: Mo's Seafood & Chowder. We've got their top tips to take reduction efforts to the next level.

1. Create an employee mentorship program to pair food waste experts with new hires.
2. Offer "two-minute trainings" on topics including storage best practices and portion size.
3. Implement an employee reward system for a job well done.

4. Make posters with food waste opportunities and goals for the next month. Be sure to discuss the results!
5. Take advantage of passenger projections and hourly flight schedules to inform food prep and stocking choices.
6. Focus on grab and go efficiency and only prepare what you think will sell.
7. Get creative – Mo's "upcycles" their cod leftovers into jerky!

## PDX Gets Reel with Hollywood Theatre Opening



Dinner, a movie and...a flight? On Thursday, Feb. 23, PDX became the first airport in the country where travelers can find a mini-movie theater – a novel project launched in partnership with Portland's iconic Hollywood Theatre. The one-of-a-kind microcinema will serve the airport's 18 million annual visitors, who can drop in free of charge to watch films while

waiting for their flights. All films screened will be 10 minutes or shorter in length, appropriate for a general audience, and created by a local or regional artist or concerning issues relating to Oregon and the Pacific Northwest. If you know a filmmaker interested in showing their work, send them to [filmfreeway.com/festival/HollywoodTheatrePDX](http://filmfreeway.com/festival/HollywoodTheatrePDX).

## Free Speech at PDX Gets Clarification

In late January, PDX was one of many airports faced with large numbers of people arriving at the facility to express their views about President Trump's executive order on immigration. Following the sizable demonstrations, which created significant safety concerns for both passengers and employees, we changed the guidelines for groups of more than 10 people who wish to exercise free speech activities at PDX.

- Free speech permits that designate a Free Speech Zone outside the terminal will now be available. This zone will likely be located on the upper outer roadway because it provides a highly visible covered area with convenient access to and from the MAX light rail platform.

- Roving protests are not allowed at the airport. The Port of Portland cannot allow activity that interferes with airport operations, compromises airport safety and security, or disrupts airport businesses, employees and travelers.

Individuals and organizations frequently use the airport's free speech program, obtaining no-cost permits to express their views and/or hand out materials inside the terminal. The Port elects to provide space for free speech activities, but restricts the time, place and manner in which these activities occur to make sure the airport continues to operate smoothly and safely for those working at and traveling through the airport. Those who wish to exercise their right to free speech at the airport should contact the Port in advance by emailing [freespeech@portofportland.com](mailto:freespeech@portofportland.com).

## PHC Northwest Gets New Look, New Name



You've seen PHC janitors keeping PDX clean since 1996. Now, as the organization expands its service offerings, they're re-branding to better reflect the spirit of everything they do. The new name: Relay Resources! Fear not – the staff members are not changing and neither is the great service they provide. Alyce LaFave

and Liem Tran, seen here, are just a few of the team members who will be wearing new uniforms when the transition is complete in the coming weeks. Keep your eyes peeled for the new colors, which complement the PDX carpet!

### Did you know?

Alaska Airlines is bringing four new markets to customers in the Rose City. New seasonal service will include Portland to Philadelphia starting May 22; Portland to Milwaukee, Wis., starting June 5; and Portland to Baltimore starting June 6. New nonstop service between Portland and Albuquerque, N.M., will start Aug. 18 and will operate year-round.

PDX has six new buses in service, all of which run on compressed natural gas, a lower-carbon fuel. All 24 of our buses are now equipped with free Wi-Fi and soon we'll have a "next bus" mobile app in place, allowing travelers to track their bus in real time to determine when it will arrive at a nearby shelter.

### Customer Compliments

“PDX is like home away from home. Easy to navigate and tons of clean restrooms, filtered water stations and charging stations. Forgot moisturizer? Go to Kiehls. Need a sweatshirt? Run to Nike. Need a little pep in your step? Stumptown Coffee is just around the corner. Bored? Grab a book at Powell's! Hungry? Grab a Yumm bowl or a MOD pizza. I love everything that PDX has to give – don't ever change for anyone!”

Kathy L., Orange County, California

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# Children with Autism Practice Traveling at PDX



Photo by Rick Ostraat

Being on a plane can be stressful for a lot of people. But for children with autism, it can be an especially overwhelming and even frightening. Alaska Airlines helped make the travel experience easier for 53 families during the recent Sky's the Limit event at PDX,

providing participants with the opportunity to practice entering the airport, obtaining boarding passes, going through security and boarding an airplane. The aircraft then taxied around the tarmac to simulate a flight, without ever leaving the ground.

## Employee Parking Office Makes Move to Mezzanine



The next time you need a parking hangtag for a new PDX employee, you'll need to look for the Employee Parking Office in its new location – Room 3185 on the mezzanine level, just down the hall from the USO. The office is a busy place, meeting the needs of more than 175 airlines, concessions and other tenants and processing more than 600 hangtags per month. Since opening back in September 2015, they've issued nearly 8,000 hangtags!

## Upcoming Events

- 3/7:** Make the Connection Annual Banquet
- 5/11:** PDX Spring Clean-up
- 5/18:** Make the Connection Guest Speaker Dr. Rick Brinkman
- 5/23:** PDX Triennial Emergency Response Exercise

## Did you know?

Cooking oil rendered from PDX restaurants through a heat-traced extraction process provides approximately an 18,000 pound equivalent of bio-fuels per month. Much of this fuel is used to power PDX vehicles.

**PDXAMINER**

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