## **New Carts Emphasize Cuisine of Many Cultures**



The latest additions to the PDX food carts in the Oregon Market will give you a global experience without you ever taking flight. Chez Dodo is home to the only Mauritian food in the United States, and explores French, Indian, Creole and African flavors with many gluten-free and vegan-friendly options. Over at Korean Twist, fill up on Korean-Mexican fusion with rice bowls, tacos, burritos and more. Can't get enough of the carts? Look for Cackalack's Hot Chicken Shack to arrive in early May!



#### **Customer Compliments**

June, the economy lot shuttle bus driver, was pleasant to everyone and helped passengers with luggage, rearranging it for good access. She gave out the Wi-Fi code and explained the construction project at the airport.

She was the best shuttle driver I've ever had!

### **Tender Loving Empire Hits Right Notes at PDX**

Tender Loving Empire, a record label and marketplace for handmade goods that supports independent artists, quietly opened on Concourse D in late April. PDX is their fourth location, and the 10-year-old company carries a wide selection of gifts, apparel, music, food and beverages, as well as its own signature line of products. Watch for their grand opening party on May 18!



# **Spread the Word! Parking Shuttle App Now Includes Employee Lot**

Wondering when the next employee parking shuttle bus will arrive? There's an app for that! We've just added the employee parking lot to the new PDX Parking Shuttle app, which provides real-time arrival information for the shuttle buses serving the airport. You can even tap the app's heart

icon when in the shelter waiting for the next bus, saving the location and making it easier to remember your car's nearest shelter upon returning to the parking lot at the end of your shift. Download PDX Parking Shuttle on the Apple App Store or get it on Google Play!



#### **Did You Know?**

Whether you're ready to grab your cowboy boots for the Big D, revved to make a pit stop in the Motor City or hungry for a bite of the Big Apple, Alaska Airlines has you covered with new daily, nonstop service from PDX! Look for flights to Dallas Love Field (Aug. 27), Detroit (Aug. 30) and New York's JFK (Nov. 6).

In 1962, President Kennedy proclaimed May 15 as National Peace Officers Memorial Day. This year, we recognize National Police Week on May 15-21, offering appreciation to law enforcement officers who have lost their lives in the line of duty. Please be sure to thank our Port police officers for the work they do each day to protect the safety of everyone at PDX.

#### 5 Handy Tips for Biking to the Airport

May is the annual Bike More Challenge, so we're sharing a few tips to help you meet your cycling goals, whether you're biking to PDX for work or pleasure.

- **1. Take the Marine Drive bike path.** This route is best if you're approaching the airport from Marine Drive or heading south on the I-205 bike path.
- 2. Take Northeast 82nd Avenue. If you're heading north on the I-205 bike path, exit on Northeast Alderwood Road, ride west to 82nd Ave. and turn north (right). Watch for traffic turning right and the TriMet MAX Red Line train as you cross Airport Way and pay close attention to cross-walk signals. The route has three different segments, each governed by a different pedestrian signal. Follow the sidewalk jog to the Frontage Road multi-use path that takes you to the terminal.
- **3. Take the MAX Red Line.** MAX trains include bike hooks and connect to buses and other rail lines across the metropolitan area. You can also find secure bike parking near the MAX station at the airport, but don't forget to bring your own lock!
- **4. Use our free tools.** A bike assembly and repair station is located near the MAX Red Line station so those traveling with bicycles can assemble and dissemble their bikes before and after flights.
- **5. Bring your bike on board.** Contact your airline for directions on checking a bike for travel, as checked bag and sports equipment packaging policies differ between airlines. For example, they may require that handlebars be removed, but the PDX bike assembly and repair station (see #4) will have you covered with necessary tools!

### **PDX Triennial Emergency Exercise Heads to Terminal**



One of the best ways to prepare for emergency situations is to practice, practice, practice. That's why airport first responders and partner agencies will test their ability to respond to an active shooter event at PDX with a full scale exercise on Tuesday, May 23.

In order to maximize the learning opportunity, we need to make the experience as realistic as possible. This requires your help – we need more volunteer actors to play both PDX employees and passengers, bringing attention to issues around the emotional well-being of survivors. Plan on committing three hours between noon and 5 p.m. for registration, preparation and exercise play. More detailed information and additional training will be provided to those who sign up at pdxpassengerpdxemployeeactor.doattend.com.

If you're not able to participate but will be in the terminal that day, know that signage will be placed throughout airport letting passengers know that an emergency response exercise is underway. Announcements will be made over the PA system, and the FAA will be notifying incoming flight crews. If you are asked about the exercise by a traveler, please let them know that this planning helps us be better prepared to respond in case of a real incident.

#### **3 Important Active Shooter Safety Tips**

**AVOID starts with your state of mind.** Pay attention to your surroundings and have an exit plan. If you can get out of the building safely, then run out and away as fast as you can. Take as many people with you (as is safe) and avoid the usual staging areas like parking lots and open concourses. The more distance and barriers between you and the threat, the better.

**DENY when getting away is difficult or maybe even impossible.** Keep distance between you and
the threat and create barriers to prevent or slow down
a threat from getting to you. Run to the nearest "safe
room"—a break room, rest room, locker room, storage
closet, utility room, training room or supervisor's office that
can be locked; look for a room without windows and off
the main areas where the shooter may pass. Once you're
inside with as many people as will fit, lock the door and
barricade it.

3 DEFEND because you have the right to protect yourself. If you cannot avoid or deny, be prepared to defend yourself. Be aggressive and committed to your actions. Almost any room will have something in it that you can use for protection – a fire extinguisher, chairs, tools, desk objects or even heavy books. Don't fight fairly; this is about survival.

**Subscribe to PDXaminer online.** Go to <a href="http://www2.portofportland.com/Inside/PDXaminer">http://www2.portofportland.com/Inside/PDXaminer</a>; then click on "Sign Up Now." Fill out the simple registration form, selecting "News for Airport Employees" from the list of topics.

### **Prize Wheel Rolls Out to PDX May 8-13**



On May 8-13, we're rolling out the Make the Connection prize wheel! Don't miss your chance to win some great prizes, including three \$20 gift cards awarded each day. These events are also a chance to get familiar with the location of our AEDs, in case you ever need to respond in an emergency.

Monday, May 8, 1-3 p.m.	AED on mezzanine level by Safety Office
Tuesday, May 9, noon-2 p.m.	AED at car rental lobby
Wednesday, May 10, 5-7 p.m.	AED by D/E Checkpoint (post security)
Thursday, May 11, 10 a.mnoon	AED by Clock Tower in Oregon Market
Friday, May 12, 8-10 a.m.	AED by Gate C1
Saturday, May 13, 2-4 p.m.	AED by South Bag Claim

#### PDX Team Takes Home Airport Revenue News Honors

The annual Airport Revenue News awards competition was all about PDX in 2017, as we took home the top spot in three categories for our work in food, retail and customer service. ARN awards were handed out for "Best Management Team" and "Best Overall Program" and Stumptown Coffee won the prize for "Best Chef-Driven, Local or Regional Restaurant," as run by LaTrelle's Management, which also received "Best Disadvantaged Business Enterprise Operator" honors.



Airport Tenants: Bring your unwanted business-related items to the

### SPRING CLEANUP

#### Thursday, May 11

DROP OFF TIMES: 8:00 a.m. - 3:00 p.m.

Where: PDX Terminal – South Loading Dock Area – under the Concourse Connector.

What to bring: Any dry, non-hazardous materials including electronics and aplliances with refrigerants.

**Questions:** Call or email Stan Jones, Land Quality Manager, at 503.415.4479 or stan.jones@portofportland.com.

Red (new) security badge or escort required.



### **Sort It and Win Continues Through June**

Work in a PDX kitchen? Through June 30, a member of our waste minimization team will be stopping by to see if you're recycling and composting correctly and, if not, whether you're willing to make changes. If you're engaged and show progress, you will be rewarded with a gift card. You pick the card at random – it will be \$5, \$10 or \$20 in value!

#### Did You Know?

May is Oregon Wine Month, the perfect time for a reminder that PDX travelers can fly their cases of pinot noir, sauvignon blanc or zinfandel home for free on Alaska Airlines. For more information on this special Oregon Wine Board and Travel Oregon arrangement, visit oregonwinesflyfree.org.



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