PDXAMINER June 2018

Clocktower Plaza Celebrates 30 Years...and You're Invited!

From Oregon Market to Clocktower Plaza, we're celebrating 30 years of bringing local shops and flavors to PDX. Since 1988, PDX has been committed to representing local businesses, offering street pricing and serving travelers 365 days a year.

On Wednesday, June 6, we'll celebrate this commitment with the event of the summer. The first 500 attendees will receive a free limited edition Clocktower 30 pin – the first in a collectible set of four. You'll also be able to sample free treats from Blue Star Donuts and snap a pic at our PDX selfie station. This celebration

kicks off a series of unique experiences and tasting events that you won't want to miss – watch for more details as the summer rolls on!



Clocktower 30 Celebration

Clocktower pin

Wednesday, June 6 11:30 a.m. to 12:30 p.m.

Featured guests:

Vince Granato, COO of Port of Portland; Mort Bishop, past president Pendleton Woolen Mills; Katie Poppe, co-founder of Blue Star Donuts; Todd Davidson, CEO of Travel Oregon; John Kingsbury, COO of Powell's Books...and more!



New Rules Proposed for Animals in Terminal

Safety concerns and increased janitorial costs are just two of the reasons we're planning to roll out new rules this month around animals in the terminal. The goal? Clarify which animals can be in the terminal, what travelers need to do with their animals at PDX, and align our airport rules with airline regulations. This isn't a simple matter, because different laws apply to the airport's terminal area and to the airlines.

Here's what we're proposing: Animals are generally only allowed in the terminal if they're traveling with their owner or being shipped by air. With the exception of trained service dogs (such as Guide Dogs for the Blind) no animals are allowed to accompany meeters-and-greeters or those coming to shop or dine presecurity. Additionally, if a traveler's animal urinates or defecates on the floor, the owner is required to remain at the site until janitorial staff arrive.

In June and July, airport operations staff will focus on educating travelers about the proposed new rules. In August, they'll begin issuing warnings and citations, which could come with a fine of up to \$250.

As an airport ambassador, you can help by knowing the number to call for janitorial service: 503-460-4683. You can also share that travelers who arrive at PDX without a pet carrier can now find them at pre-security news and gift shops.



Shuttle Service Unaffected by Employee Lot Maintenance

Summer is the season of construction, and our employee parking lot will get an upgrade as crews replace bus lane asphalt with lower maintenance concrete. Work will run all summer long – mid-June through late fall – but you can expect minimal disruption to your day-to-day routine.

The employee entrance and exit will remain the same and, even though some bus shelters will be closed during each phase of the project, signs will direct you to the right place. But here's the bottom line – service will not be interrupted and shuttles will remain on a normal schedule of every six to eight minutes. Watch for signs with more detail throughout the summer!



Save Lives, Give Blood

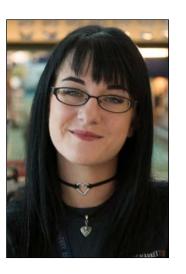
Our summer blood drive is scheduled for Thursday, June 14 from 9 a.m. to 3 p.m. in the Vancouver Conference Room (pre-security, mezzanine level). It costs nothing but your time, and your blood donation is a gift that can help up to three people. To schedule your appointment, call the American Red Cross at 1.800.RED.CROSS. or visit redcrossblood.org and use sponsor code pdxairport.

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Customer Compliments

and out of PDX so we often have the privilege of being served by bartender Crystal Gaines at Capers Farm to Table Market. She always remembers us, greet us with a warm 'Hello!' and remembers what we



like to drink, which makes us feel special. We now arrive early at PDX so we can go to Capers, have some food and drink before our flight, and say hello to Crystal. She is an exemplary employee and truly represents PDX well.

Debra T., La Pine, Ore.

Spontaneous Screenings "New Normal" for Red Badge Holders



If you're a PDX red badge holder, you may have spotted these friendly faces at terminal bypass doors, asking you – with a smile, of course – to instead use the employee lane at the TSA checkpoint. Why this spontaneous screening? The element of surprise keeps you on your toes and helps with data collection – for example, finding out if any prohibited items show up that shouldn't be carried into sterile areas of the airport.

This wasn't just a one-time happening. Random security checks will keep occurring, so think of this as the "new normal." Don't be surprised to find public-facing doors locked and magnetic signs telling you to go through the TSA checkpoint. Also, if you have tools that you need to do your job – don't worry! There will always be options for getting them quickly and safely through a checkpoint so that you can get back to work.

Kiehl's Champion Honored with Legacy Award for Service



Will Champion, manager of Kiehl's at PDX, was recently recognized with the national Kiehl's Legacy Award for excellence in service and brand representation. As part of this honor, Will received a special trip to Kiehl's corporate headquarters in New York City. World Duty Free/Hudson, operator of Kiehl's at PDX, also recognized him with a certificate of recognition and a cash prize. Will is pictured above with PDX World Duty Free/Hudson General Manager **James Swalley** (right) and PDX Concessions Operations Senior Manager **Walt Froman** (left).

Hollywood Theatre Pulls Out Shorts for Summer



Over at our Hollywood Theatre location, you can now watch serene drone footage of Oregon, a documentary about the Rajneeshees that's less than six hours long, and a short film about the Human Access Project's crusade to promote swimming in the downtown stretch of the Willamette River. The micro-cinema's second year of programming recently launched with 13 new films that range from the history of the Oregon Trail video game to an animated documentary about armadillos. See the full lineup at hollywoodtheatre.org/airport/now-playing.

Did You Know?

Later this month, we'll launch a new PDX website, making it easier than ever for travelers to get flight information, see availability in our parking garages and get the scoop on new shops and restaurants. There's something in it for you, too – the website will have a dedicated page for those who work at PDX with information about available jobs, security badging and even back issues of PDXaminer. Get a sneak peek at preview.portofportland.com/PDX/Employees.

Starting June 11, daily parking rates for Gold Key valet service, the long-term garage and the economy lot will increase. These rate changes will help the ground transportation system keep up with rising operational costs. Hourly rates will remain the same, as will rates in the short-term and employee parking lots. New rates are as follows: Gold Key valet is now \$35/day, long-term garage is \$24/day and the economy lot is \$12/day.



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