

PDX Again Takes Home Title as America's Best



For the fifth year in a row, Travel + Leisure has honored PDX as America's Best Airport! For the magazine's World's Best awards, readers are asked to rate airports on five characteristics: access, check-in/security, restaurants/bars, shopping and design.

You deserve much of the credit for these awards, thanks to the excellent customer service they provide each and every day. Together, we give our airport its much-loved heart and character. Here's to another great year at PDX – stay tuned for the upcoming celebration!

From Travel + Leisure

Travelers rave about the java at Stumptown Coffee Roasters and the vegan and vegetarian options at Café Yumm, as well as the polite, helpful service. But PDX isn't loved just for its friendly staff and local dining options. Travelers are so obsessed with the airport's carpet that it has its own hashtag. (Check out #pdxcarpet on Instagram.) "It is always a delight to fly in and out of PDX," said one reader. "The shops, food, and layout are exceptional, and it's easy to maneuver security." Added another, "Bar none, this airport has the best design and speedy check-in, and it is accommodating to both families and business travelers." See more at bit.ly/PDX2017Video.



Planning for the Future with PDXNext

As you may already know, PDXNext is the name given to a series of projects designed to meet the growing needs of the airlines and people using the airport – employees and travelers alike. While the PDXNext program contains more than 20 projects occurring now through 2025, there are four key infrastructure additions worth calling out.

1. The Terminal Balancing/Concourse E Extension (TBAL) project will add six new aircraft gates, the first gate addition at PDX in nearly 20 years.

2. The Quick Turn Around facility (QTA) will support rental car operations with 16 wash bays, 72 fueling stations and rental car storage.

3. A new parking garage and consolidated rental car facility (PACR) will place all rental cars adjacent to the terminal for passenger convenience and will provide approximately 2,400 additional long-term parking spaces.

4. Terminal Core Redevelopment (TCORE),

the largest project of the program, is the renovation and expansion of the main “core” of the airport, which was first constructed in 1956. The rapid evolution of mobile technology, automation, and the desire for passengers to have more control of their flying experience will be addressed with an eye toward designing and building flexible spaces as well as meeting the demand of the growing passenger volume.



As PDXNext begins to shape the future of our airport, there are a few important outcomes to keep in mind.

We're enhancing our capacity. The passenger growth at PDX has increased 28 percent since 2012 and it's important that the airport has enough gates and aircraft parking to accommodate our airlines and enough security lanes, ticket counters and kiosks, parking spaces and convenient rental car options for our travelers.

We're increasing our seismic resiliency. The PDX terminal is actually a series of adjacent buildings that have been constructed and modified over the past 60 years. Each building adhered to code requirements at the time, but our knowledge of seismic risk has increased and, as a result, the building codes have evolved significantly. The PDXNext projects allow us to make seismic upgrades and provide safe and resilient facilities.

We're modernizing our infrastructure. Many of the airport's critical mechanical, electrical and plumbing systems supporting the terminal core and adjacent portions of the building, along with portions of the roof, are reaching the end of their expected lifespan. Age and use are taking a toll and, in some cases, spare parts are becoming obsolete. PDXNext provides the opportunity to take steps to modernize our infrastructure.

Through it all, we'll continue to ensure that projects are thoughtfully developed, especially with regard to our commitment to sustainability – financial impacts, social equity considerations and environmental goals.

Thank you in advance for your support and patience during this time of transformation at PDX. I'm excited for the future of our airport – I hope you are, too.



Vince Granato
Chief Operating Officer, Port of Portland

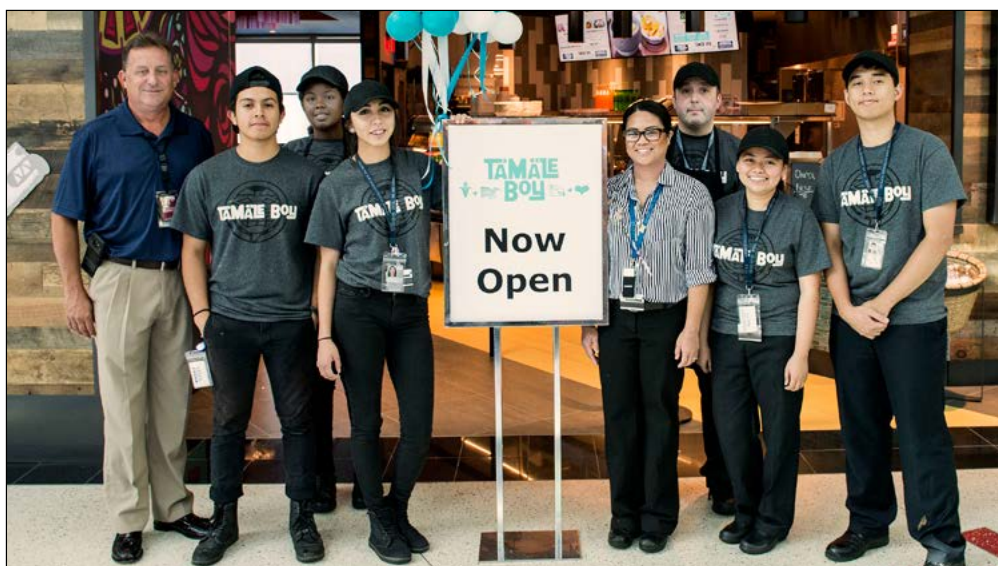
Oregon Gears Up for Solar Eclipse



On Aug. 21 from 10:15 to 10:30 a.m., Oregon will be treated to a total solar eclipse, a rare celestial event that our state won't see again for nearly 100 years! While PDX and Portland aren't in the "path of totality" where the sun will go completely dark, you'll still need eclipse glasses to view the event safely. Fortunately, our Travel Oregon team stands at the ready in baggage claim with glasses and an eclipse guide to assist employees and travelers alike during this once-in-a-lifetime opportunity.

Stop by and say hi or head to traveloregon.com/eclipse for more information.

Local Favorite Tamale Boy Lands on Concourse D



A Portland favorite food-cart-turned-restaurant is PDX's newest arrival! Tamale Boy makes its mouthwatering and easily portable tamales from a family recipe that has been passed down for years, and they use local, sustainable and organic ingredients wherever possible. Look for authentic breakfast options including chilaquiles, as well as a variety of Norteño (cornhusk wrapped) tamales with fillings perfect for omnivore, vegan and gluten-free diners. Don't miss the dedicated grab-and-go section if you're in a hurry!

Flybys

American Airlines added several new employees to their PDX team: **Donel Dawkins** is now on board as a customer service agent, and **Jeremy Parker** and **Angel Jimenez-Luna** are new fleet service employees. Welcome to PDX!

Subscribe to PDXaminer online. Go to <http://www2.portofportland.com/Inside/PDXaminer>; then click on "Sign Up Now." Fill out the simple registration form, selecting "News for Airport Employees" from the list of topics.

PDX Embraces Iconic Clocktower with New Name for Oregon Market



From Chef Shyam’s singular “Shyamosas” to old and new carpet paraphernalia, the Oregon Market is the place to find some of the most unique flavors and products PDX has to offer. But there’s a challenge... travelers just aren’t finding them like they used to.

While the offerings haven’t changed, the path travelers take through the airport has shifted both literally and metaphorically. Many travelers rush to get through TSA checkpoints, only to relax, shop and dine once the checkpoints are crossed. Add to that new exit lanes, which provide easy access to espresso...but also shoot travelers straight past shopping and dining.

With this in mind, the Port of Portland’s concessions and corporate communications staff teamed up to invigorate this central gathering place with an updated look and a brand new name that plays off one of the most iconic PDX landmarks – Clocktower Plaza. You can’t miss the column wraps and other graphics throughout the plaza; custom lighting designed to enhance and brighten up the area will arrive later this month.

Along with emphasizing the unique, the team is also working on a series of featured events that will create a buzz – think mini-concerts, book signings, celebrity drop-ins and much more.

In 2018, the clocktower will mark 30 years at PDX as a landmark, gathering place and beloved icon. We’re excited to get the celebration started now... Join us at Clocktower Plaza!

3 Things That Make Clocktower Plaza Unique



Strict street pricing for value-conscious travelers



Local products and flavors (and the chance to sample some of our specialties!)



Open to the public 365 days a year

PDXAMINER

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