



## PDX Keeps Up the Winning Streak as America's Best Airport



Representing PDX at the Travel + Leisure awards ceremony were Senior Manager of Concessions Operations Walt Froman, Make the Connection Program Coordinator Shannon McArthur and Brand Manager Richard Lu.

There's no oops about it – we did it again. For the sixth year in a row, Travel + Leisure has recognized PDX as America's Best Airport. Receiving these awards never stops being an honor, and PDX employees deserve much of the credit for creating and maintaining a warm, welcoming, safe and efficient travel experience for our passengers. Together we give our airport its much-loved heart and character, reflecting the very best of our region. Stay tuned for events and activities this September to honor everyone who made this stunning six-peat a reality!

### More Praise for PDX

“It's a joy to go there and the people that work there are definitely part of it. A big thank you to all the PDX employees!”

**Dwayne Foster,**  
Portland, Ore.

“I was totally in love with PDX in 2015 when I was welcomed home by staff and an entire cadre of awesome volunteers that stayed with me through the entire entering process. Very helpful and informative. I am glad PDX is receiving this recognition. Well deserved!”

**Carolynn Black Klindt-Stoops,** Oakland, Calif.

“I travel for work and say it all the time: PDX is the easiest, nicest and most convenient airport there is.”

**Simon Hensley,**  
Portland, Ore.

“They have a playground by the C gates so that I can keep my sanity with my two-year-old. They're definitely the best!”

**Olivia Brunt,**  
Portland, Ore.

## PDX Pairs Well with Feast Portland

Last year we teamed up with our area's flagship food and drink festival – Feast Portland – on a signature PDX flavor of Salt & Straw ice cream, available only for a limited time. This year we're kicking it up a notch, teaming up with Feast again for four PDX-clusive culinary concoctions.

bon appétit *presents*



Each week in August, we'll unveil a new Feast-inspired item in partnership with a PDX concessionaire. Look for special sandwiches from The Country Cat (starting Aug. 3) and Kenny and Zuke's Delicatessen (starting Aug. 10), a burger and beer pairing from Deschutes Brewery (starting Aug. 17) and a canned cold brew from Stumptown Coffee Roasters (starting Aug. 24). And don't worry – you'll be able to taste test samples from all of them on Feast Fridays at 11:30 a.m. in Clocktower Plaza!

### Did You Know?

If you work for a concessionaire that operates post-security and you escort an unbadged employee of your business, remember this: The person you're escorting must always go through the TSA checkpoint and can't be escorted into the secured area. Please be sure to leave time to follow these new procedures.

### Subscribe to PDXaminer online

Go to [bit.ly/pdxaminer](http://bit.ly/pdxaminer), fill out the simple registration form, selecting "News for Airport Employees" from the list of topics, and hit submit.

## Summer Events Create Buzz for Clocktower Plaza

You tried the black currant cider donut from Blue Star. You picked up a gift at the PDX + TLE Bazaar. You collected the full set of limited edition #CP30PDX pins. Thanks to everyone who joined in the Clocktower Plaza summer series of events, celebrating 30 years of local flavors at PDX!

But the party's not over.

Not only will we be celebrating Feast Fridays in August and #PDXPeople in September, we're giving you one more chance to win. Head to our Facebook page – [facebook.com/flypdx](https://facebook.com/flypdx) – and enter to win one of 10 complete sets of the collectible PDX pins. Good luck!

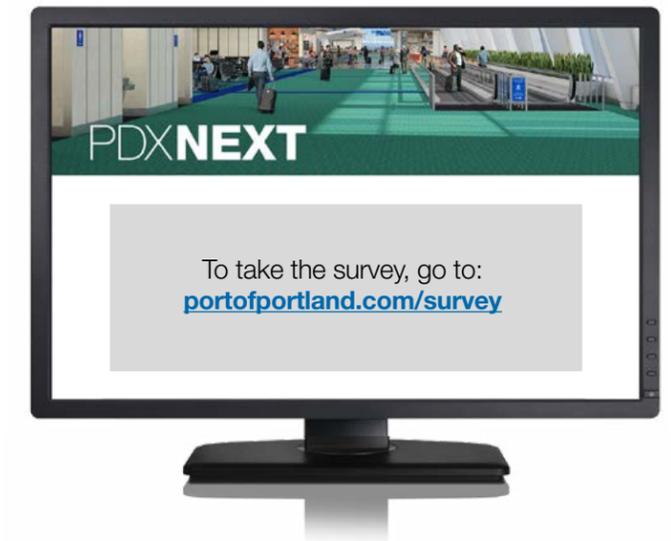


### Art @ PDX: Xander Griffith Takes Travelers on a Fiber Journey

You may have already seen Xander Griffith's felt compositions on Concourse B, each one celebrating the nature found in the Pacific Northwest. But there's a story behind these efforts and it's best told by the artist himself. Airport Operations Specialist Brian Burk sat down with Griffith to learn more about where he finds inspiration, how he creates "optical treasures," why felt is the best textile on the entire planet and why it's an honor to have his work displayed at America's Best Airport. Watch the three-minute video at [bit.ly/XanderGriffithPDX](http://bit.ly/XanderGriffithPDX).



## What Employee Amenities Do You Want at PDX?



As we plan the future of our airport, it's important to take into consideration the perspectives of those who use this space every day – travelers, meeters and greeters and especially PDX employees.

This three-minute survey is a key part of our design process and will be used to help shape which employee amenities you may see in the redevelopment of the terminal in the coming years.

Thanks for taking the time to share your thoughts as we continue to create a "best in class" experience for everyone who uses PDX.



Just because you're an employee, doesn't mean the rules don't apply – there's still no parking or waiting if you're picked up at the terminal. Our PCR's report a large number of drivers parking and waiting for employees, especially on the upper roadway. You are forewarned: This is a violation of PDX rules and may result in the issuing of a citation.

## Honors Served Up for Green Plate Pilot

On the heels of taking home second place for Best Green Concessions Concept or Practice at last month's Excellence in Airport Concessions awards, the Green Plate pilot project landed us Recycler of the Year for a Business or Institution from the Association of Oregon Recyclers. Thanks to Erin Anderson and Stan Jones (pictured) for picking up the award!

Now that PDX has a multi-award-winning pilot program, will it come back permanently? There's support from tenants in the terminal, employees and the general public, and janitorial service employees said they preferred dish servicing to waste management. While the PDX Waste Minimization team works on logistics and next steps, we're figuring out finances, space planning for dish rooms and lease language for restaurant participation, so stay tuned for future updates.



*When the Oregon State Beavers returned from the College World Series in Omaha, Nebraska, our Portland Airport Fire and Rescue team was ready to greet them with a congratulatory water arch and pic with mascot Benny the Beaver. Congrats to the winners, who beat the Arkansas Razorbacks 5-0 to clinch their third national championship of the century. No other NCAA Division I college baseball team has had as many titles since 2000!*

# PDXAMINER

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Possibility. In every direction.