



This September, We're Celebrating YOU



For the last few years, we've held events to celebrate our title as America's Best Airport. With any luck, our six-year winning streak will continue...but even if the honors stop rolling in, one thing will always be true – it's the people who make this airport shine.

Later this month, we'll celebrate our *Travel + Leisure* win with a #PDXPeople celebration, and we plan to keep the party going for years to come. While we can't divulge exactly what's coming, mark your calendar for Sunday, Sept. 16 through Friday, Sept. 21 and get ready for food, fun and PDX family.



Customer Compliments

“ Back at PDX. First thing we notice: the smell of coffee wafting through the concourse. And the piano playing. And the artwork. And we choose to eat our meal at Stanford's, before tackling the rush-hour drive to Silverton. Gosh, we love PDX. ”

Graham S., Silverton, Ore.

Thank You

More than 500 members of the PDX team took our employee amenities survey. Right now we're analyzing the data and finding common threads. Look for the results to be shared later this fall.



Badging Process Gets Upgrade for Speed, Satisfaction

Good news: The next time you renew your PDX badge, expect easy scheduling, shorter wait times and a smoother process.

The revamp of the scheduling system was primarily aimed at new employees with a goal of combining fingerprinting and training into one convenient appointment, but the benefits will be felt by everyone at PDX. For example, instead of offering training every hour on the hour, we've adjusted time slots down to the nearest 15-minute increment, packing more appointments into each day and dramatically reducing wait times. The hope is that all of these changes roll up into one major benefit: starting next month, all new employees should have a badge in hand within five business days, meaning less time you'll need to spend escorting your coworkers.

Stay tuned for more improvements in 2019 including new security training modules with a refreshed look, updated content and shorter length.



Bangkok Xpress and JetBox Market (Re)Open at PDX



Bangkok Xpress is back at Clocktower Plaza! Look for your favorite dishes to return, including Pad Thai, salad rolls, green curry, lemongrass chicken and basil fried rice. They're also serving breakfast, including a Thai omelette and an egg and sausage plate. Hours are from 5 a.m. to 10 p.m. every day.

For those looking for other grab and go options, JetBox Market – once located on Concourse D near Deschutes Brewery – has moved to Concourse E in front of what will soon be Hopworks Urban Brewery.



Did You Know?

Bags Inc. has joined the PDX team as the new wheelchair service provider for United Airlines only. Huntleigh USA remains the wheelchair service provider for all other airlines.

Subscribe to PDXaminer online

Go to bit.ly/pdxaminer, fill out the simple registration form, selecting "News for Airport Employees" from the list of topics, and hit submit.

All Night PDX Bus Service Starts Sept. 2

Starting Sunday, Sept. 2, TriMet will add a new bus line to get workers and travelers to and from PDX late at night and early in the morning. Line 272-PDX Night Bus will run during the few hours when the MAX Red Line doesn't, which means 24-hour transit access to the airport. They'll also extend the service day for the Red Line, with later trips to and from PDX.



Holiday Inn Express Comes to Cascade Station

Friends and family visiting Portland have a new place to stay, conveniently located just down the road from the airport. The newly built, 104-room Holiday Inn Express & Suites – considered a flagship property – features the brand's modern "Formula Blue" design scheme as well as an oversized, open lobby, outdoor patios and more community workspaces for travelers looking to get work done outside of their guest room and even extra wide hallways. The hotel is located at 9189 NE Cascade Parkway.



Feast Fridays Brought Limited-Edition Tastes to Terminal



Thanks to everyone who joined in the fun of Feast Fridays at Clocktower Plaza in August. Whether you bit into a Kenny and Zuke's Delicatessen Bahn Mi, demolished a Deschutes Brewery Backyard BBQ burger, chowed down on The Country Cat's custom BLT or sipped Stumptown Coffee Roaster's canned cold brew, we can't think of a tastier PDX partnership.

Give Blood, Save Lives This Fall

Roll up your sleeves and get ready to donate at our fall blood drive. Bloodworks Northwest will be in the St. Helen's A Conference Room on Tuesday, Sept. 18 from 9 a.m. to 3 p.m. One donation can save up to three lives and will be used at Oregon's Providence and Legacy hospitals.

Did You Know?

Due to the traffic congestion around the PDX Travel Center, we reopened the old cell phone waiting area. This is just the first step to help reduce congestion around the PDX Travel Center. Traffic signal timing modifications and other solutions will be coming soon.

Work Underway on New Airport Way U-Turn Lane

Have you spotted construction on the median of Northeast Airport Way? The work will make way for a new 82nd Avenue U-Turn / Return-to-Terminal, to be complete in November. During the duration of construction, there will be a portion of one lane closed outbound on Airport Way — only at night, typically from 9 p.m. to 6 a.m. All lanes will be open during the daytime hours.

You might also notice an impact on the median landscaping. Approximately 120 landscaping trees will be permanently removed; once construction is complete, we will re-landscape the new spaces. Please note that removal activity is occurring outside the migratory bird nesting season to avoid impacts to wildlife — we do not take lightly the need to remove any trees at any time.



PDXAMINER

Production Team: Kelley Bonsall, Brian Burk, Steve Cowden, Steve Johnson, Jerry McCarthy, Jayson Shanafelt and Kama Simonds

Editor: Lise Harwin, lise.harwin@portofportland.com, 503.415.6060

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Possibility. In every direction.